

Barloworld Logistics Privacy Statement

This is the Privacy Statement of Barloworld Logistics Africa Proprietary Limited (**Barloworld Logistics, we or us**). It applies to the personal information of visitors to our website and all of our customers; vendors; individuals and potential customers and vendors who engage with us in any manner (collectively, **you**).

Use of the website is also subject to our terms and conditions and website disclaimers.

We may need to change or update this Privacy Statement from time to time. Any updated versions will be posted on the website and will be effective from the date of posting. Where practical, we may notify you of the changes.

What personal information do we collect?

We respect your privacy rights and comply with all applicable laws in processing personal information. When used in this Privacy Statement, the term “personal information” has the meaning given to it in the South African *Protection of Personal Information Act 4 of 2013 (POPIA)*. Generally, personal information is any information that can be used to personally identify a natural or juristic person. If any information that we collect personally identifies you, or you are reasonably identifiable from it, we will treat it as personal information. We may collect your personal information in a number of ways:

Website data is collected through two key approaches. The first approach utilises data that is provided by website users, through completion of the “Subscribe To Our Insights” form. The second approach utilises data that is automatically collected through IT systems when the website is visited, this second approach consists primarily of technical data that is utilised to analyse user behaviour (examples of this type of data include but is not limited to; the internet browser being used, the device used and page bounce rates).

The Barloworld Logistics website does not collect any personal information from third parties.

If you provide us with personal information of third parties, please make sure that you are authorised to do so.

Why do we collect personal information?

We collect personal information and process it for the following purposes:

- To establish and maintain a business / professional relationship with you
- To conduct the relevant due diligence when entering into contracts / transactions with you
- To respond to general enquiries submitted through the “Subscribe To Our Insights” form
- For any other purpose that you consent to when you agree to provide it to us, by email or other means of written communication

Do we disclose personal information to third parties?

We may disclose your personal information to third parties where required by law, where it is necessary to give effect to a contract with you, or where we have a legitimate interest in doing so. Below are some of the instances where we may share your personal information with third parties, who may include:

- other group companies or divisions within Barloworld Limited;
 - our employees, contractors and / or third party service providers / vendors (such as our website hosting partners, our service email marketing partners in connection with the website);
 - our insurers, underwriters and professional advisors, including our accountants, lawyers, business advisors and consultants;
 - employees and/or the managers of any entities through which they operate if we merge, combine or divest a part of our business;
 - law enforcement or regulatory bodies as required by law; and
 - any other juristic or natural person for any authorised purpose with your express consent.
- We will never sell your personal information.

Do we transfer personal information outside of South Africa?

We may from time to time transfer personal information outside the borders of South Africa in accordance with POPIA, any other applicable laws and corporate binding rules.

Marketing

We may, with your prior consent, use your contact details to send you details of new products or services which may interest you. These communications may be sent in various forms (including by post and by email) in accordance with applicable marketing laws. If you indicate a preference for a method of communication, we will endeavour to use that method.

All of these communications will set out how to unsubscribe from (or opt out of) receiving future communications if you no longer wish to receive promotional material.

Security

As the website is accessible via the internet, and the internet is inherently insecure, we cannot guarantee the security of information you send to us online (including that it will not be intercepted). You send information to us online at your own risk.

We may keep your personal information in either electronic or hard copy form. In both cases, we take reasonable and appropriate steps to ensure that the personal information is protected from misuse and loss and from unauthorised access, modification or disclosure.

Personal information is destroyed or de-identified when no longer needed or when we are no longer required by law to retain it (whichever is the later).

How can you access and correct your personal information?

You have the right to contact us at any time requesting:

confirmation that we have your personal information;

access to the records containing your personal information or a description of the personal information that we hold about you; and the identity or categories of third parties who have had, or currently have, access to your personal information.

Details on how to make a request are available at: Privacy@bwlog.com. When making a request, we will require adequate proof of your identity. We will, to the extent possible, provide you with suitable means of accessing your personal information, where you are entitled to it, by for example, posting or emailing it to you.

There may be instances where we cannot grant access to your personal information. For example, if access would interfere with the privacy of others or would result in a breach of confidentiality, we may need to refuse access. If we refuse access, we will provide you with written reasons for the refusal.

If you believe that any personal information that we hold about you is inaccurate, irrelevant, outdated, incomplete or misleading, you may ask us to correct it. If you believe that any personal information that we hold about you is excessive or has been unlawfully obtained or that we are no longer authorised to retain it, you may ask us to destroy or delete it. If we do not agree that there are grounds for action, you may ask us to add a note to the personal information stating that you disagree with it.

We may charge a reasonable fee to cover our administrative and other costs in providing the information to you. We will not charge a fee for only making a request or for making any corrections to your personal information.

Complaints

If you believe that your personal information has been unlawfully accessed or acquired, you can contact us and provide details of the incident so that we can investigate it @: Privacy@bwlog.com.

We will treat your complaints confidentially (unless otherwise required by law), investigate those complaints and aim to ensure that they are resolved within a reasonable time.

If you are not satisfied with the way we have managed your complaint, you have the right to lodge your complaint with the Information Regulator.

Changes to your personal information

If your personal information changes, please let us know and provide us with all the changes as soon as reasonably possible to enable us to update it.

Third party websites

This Privacy Statement does not apply to any third party websites which may be accessible through links on the Website. We do not make any representations or warranties about the privacy practices of any third party and do not accept any responsibility for them legally and otherwise. Third party website providers are responsible for informing users about their own privacy practices and we recommend that you review the privacy policies of any third party providers whose sites you access.

Contact information

If users have any questions about this Privacy Statement, any general concerns or would like to lay a complaint regarding the treatment of your personal information or to access and correct your personal information, you can contact us at: Privacy@bwlog.com.